**Template PFOA/PFOS Talking Points**

**For all Agencies**

* [INSERT AGENCY NAME] is committed to providing its customers with safe and reliable water.
* [INSERT AGENCY NAME] water is of the highest quality and meets all stringent state and federal drinking water regulations. This information is detailed in the agency’s 2019 Water Quality Report, available at [PROVIDE LINK TO CCR ONLINE OR INSTRUCTIONS TO READ A COPY OF THE REPORT].
* [INSERT AGENCY NAME] conducts more than [INSERT NUMBER] water quality tests annually to ensure your water meets rigorous drinking water standards. [IF YOUR AGENCY PERFORMS THE TESTS ON-SITE WITH HIGHLY-SKILLED STAFF AT A STATE-CERTIFIED LABORATORY, WORK THOSE DETAILS INTO YOUR TALKING POINTS.]
* [INSERT AGENCY NAME] will continue to closely monitor the quality of the community’s drinking water supplies, utilizing proven technologies and best practices to ensure that any emerging PFAS issues are managed in a transparent and responsible manner.
* Perfluorooctanoate (PFOA) and perfluorooctanesulfonate (PFOS) are fluorinated organic chemicals that are part of a larger group of man-made chemicals referred to as per-and polyfluoroalkyl substances (PFAS). They have been used extensively in consumer products such as carpets, clothing, fabrics for furniture, paper packaging for food, fire-fighting foams, and other materials (e.g., cookware) designed to be water proof, stain-resistant or non-stick.
* Certain PFAS chemicals (including PFOA and PFOS) are no longer manufactured in the United States. However, these chemicals are still produced internationally and are imported into the US in consumer goods, such as carpets, apparel, textiles, paper, packaging, coatings, rubber and plastics.
* [INSERT AGENCY NAME] believes that further research and evaluation of the impact to human health and the environment of the PFAS class of chemicals is needed, however using a one-size-fits-all approach to regulate this broad category of chemicals is neither prudent nor warranted.
* For more information about PFAS, please visit our website [LINK TO PFAS WEBPAGE ON AGENCY WEBSITE] or refer to our [PFAS SPECIFIC MATERIALS]

**For Agencies that have detected PFAS in the water above Notification/Response levels (as they apply)**

* Based on recent water quality testing [INSERT AGENCY NAME] has detected levels of PFAS in the water that exceed DDW notification/response levels and responded immediately by [INSERT DETAILS OF RESPONSE HERE IE: REMOVED WELL FROM SERVICE].
* [INSERT AGENCY NAME] will continuously invest in technology and equipment to ensure our water is effectively treated before reaching our customers.
	+ [INSERT AGENCY NAME] is committed to communicating information on PFAS and our overall water quality to our customers in a transparent and timely manner. Please review the latest annual water quality report for more details about the quality of your drinking water. If you have additional questions about your drinking water please contact [YOUR AGENCY’S CONTACT INFO].
* [INSERT AGENCY NAME] will be aggressively researching and pursuing the source of the PFAS in the drinking water supply and working with other water utilities to better understand the impacts to the drinking water supply and treatment technologies.
* [INSERT AGENCY NAME] will stay abreast of regulatory developments to ensure ongoing compliance with all drinking water standards and requirements, and most importantly, we will continue to monitor water quality to assure that our drinking water remains safe.